



**Automotive
Service
Association®**

ASA Annual Meeting and Conference May 2-4, 2018 • Orlando, Fla. Walt Disney World Swan and Dolphin Resort

Schedule of Events

Wednesday, May 2, 2018

- 1 - 5 p.m.** ASA Board of Directors Meeting (CLOSED)
- 1 - 5 p.m.** Affiliate Executive Directors Meeting (CLOSED)
- 5 - 6 p.m.** ASA Board of Directors & Affiliate Executive Directors (CLOSED)
- 6 - 8:30 p.m.** Board of Directors Dinner (invitation only)

Thursday, May 3, 2018

- 6:30 - 8 a.m.** Continental Breakfast
- 8 a.m. - Noon** Board of Directors Meeting (OPEN)
- Noon - 1:30 p.m.** ASA Luncheon & Swearing in of Officers, *Gold Sponsorship by Pronto/Federated*
- 2 - 5 p.m.** AMi Training
 - Bill Haas** - *Strategies for Effective Leadership*
 - Richard Flint** - *6 Steps to Embracing Change*
- 5:30 - 7 p.m.** Welcome Cocktail Reception, *Gold Sponsorship by Federated Insurance*

Friday, May 4, 2018

- 8 a.m. - Noon** Mechanical Operations Committee Meeting
- 8 a.m. - Noon** Collision Operations Committee Meeting
- 8 a.m. - Noon** AMi Board Meeting (CLOSED)
- Noon - 1 p.m.** Lunch Break (on your own)
- Noon - 1 p.m.** Town Hall Academy Live from Orlando presented by Carm Capriotto of Remarkable Results Radio, *Sponsored by FlexCheck Powered by Blue Collar Technologies*

- 1 - 2:30 p.m.** ASA-AMi Board meeting (CLOSED)
- 1 - 4 p.m.** AMi Training
 - Bob Greenwood** - *Elevating Service Excellence & How Productivity Mathematics Measures Service Results*
 - Maylan Newton** - *Building Decision Makers. New for 2018*
- 5 - 6:30 p.m.** Celebration of Excellence & AMi Graduation, *Platinum Sponsorship by Pronto/Federated, Gold Sponsorship by Cintas, Silver Sponsorship by Babcox and Bronze Sponsorship by AmeriTrust*
- 6:30 - 8 p.m.** Cocktail & Hors D'Oeuvres Reception, *Platinum Sponsorship by Advance Auto Parts*
- 8 - 8:30 p.m.** Walk to Epcot Center
- Epcot Center** - Dessert & IllumiNations Fireworks, *Platinum Sponsorship by AutoZone*
- 8:30 - 9:30 p.m.** Dessert Reception (Epcot Center)
- 9 - 9:15 p.m.** IllumiNations Reception (Epcot Center)

Sponsors

- Platinum:** Advance Auto Parts, AutoZone, Pronto/Federated
- Gold:** Cintas, Federated Insurance
- Silver:** Babcox
- Bronze:** AmeriTrust
- Other:** FlexCheck Powered by Blue Collar Technologies

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