



Automotive Service Association®

MECHANICAL OPS NEWS

A bimonthly news update from ASA's Mechanical Division.

July/August 2015



Mechanical Operations Committee

Division Director

- Bob Wills, AAM
- Steve Geiling, AAM
- David Kusa
- Diane Larson, AAM
- Vernon E. Menke Jr., AAM
- Tom Piippo, AAM
- Peter V. Rudloff
- John D. Valley, AAM

ASA Board of Directors

Chairman

Donny Seyfer, AAM

Chairman-Elect

Roy Schnepfer, AAM

Secretary/Treasurer

Bill Moss, AAM

Immediate Past Chairman

Darrell Amberson, AAM

General Director

John Cochrane

General Director

Ed Cushman, AAM

Collision Division Director

Scott Benavidez, AAM

Mechanical Division Director

Bob Wills, AAM

ASA President/Executive Director

Dan Risley

danr@asashop.org

(817) 514-2912

Affiliate Associations

- ASA-Arizona
- ASA-Colorado
- ASA-Connecticut
- ASA-Florida
- ASA-Georgia
- ASA-Illinois
- ASA-Indiana/Evansville
- ASA-Michigan
- ASA-Midwest
- ASA-New Mexico-Central
- ASA-New Orleans
- ASA-Northwest
- ASA-Ohio
- ASA-PA
- ASA-Rhode Island
- ASA-Texas

Recent activities of the ASA Mechanical Division Operations Committee ...

Cardone Briefs Ops Committee at ASA's Annual Meeting on Variety of Issues

- The Mechanical Division Operations Committee invited Cardone Industries to give a presentation on working with consumer perception and parts return issues when we met at ASA's annual meeting in Washington, D.C. As a result of the discussion, the committee is improving its communication process with independent service shops and retrieving more return data from warehouse distributors.

As an Engagement Process Helps Resolve Issues

Special thanks to Pete Rudloff for traveling to Pennsylvania for a closer look at procedures and offering comments and concerns. The committee believes this is a great example of the value the ASA engagement process affords the industry. In the process, we also identified some common installation errors, including lack of flushing, that are contributing to the parts return problem, which presents an opportunity for educational outreach. Our sincere thanks to Cardone for its efforts in helping us advance the industry.

ASA's Work Continues on Vehicle Inspection Programs

- We continue the process regarding Preventive Motor Vehicle Inspection programs. Our goal is to come up with a program that any state could implement. We expect that this will continue to be a long process. Thanks to Robert L. Redding Jr.,

we're meeting for the second time with shop owners, manufacturers and legislative representatives to discuss this program.

ASA Continues Its Work on Preventable Warranty Task Force

Part of the team met with the Automotive Aftermarket Suppliers Association at CARS in July, continuing work on the Preventable Warranty Task Force, looking at ways to slow down good parts returning to the vendors. This team is currently putting focus on NACE | CARS, with new direction from the board on management training and the pursuit of more vendors on the show floor at the 2016 show in Anaheim, Calif. The show will be larger than last year with more attendees. Hope to see you there, where you can feel free to talk with any of the Mechanical Division Operations Committee members. Mark your calendar for Aug. 9-13, 2016.

Thank You!

I can never say "thank you" enough to this committee. Members believe in ASA and our industry.

Automotive Service Association®
8209 Mid Cities Blvd.
North Richland Hills, Texas 76182
817.514.2900 • Fax 817.581.3572
asainfo@asashop.org • www.ASAshop.org

You keep them going. We keep you going.