



Automotive Service Association®

COLLISION OPS NEWS

A bimonthly news update from ASA's Collision Division.

July/August 2016



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**Recent activities of the ASA Collision Division
Operations Committee ...**

Training Takes Center Stage at Expo

As with everyone associated with ASA, Collision Operations Committee (COC) members are looking forward to another great NACE | CARS Expo & Conference this year in Anaheim, Calif. Many of the collision-focused training topics were first suggested by the COC as part of its involvement with helping to create a valuable and compelling training experience for both collision and mechanical shop members. In fact, the special session at NACE on vehicle scanning grew from a discussion at a recent COC meeting reviewing the technological changes in the industry that are affecting, or have the potential to affect, collision members of ASA. Members of the COC will also attend the MSO Symposium and look forward to meeting and networking with colleagues from across the nation. We'll have a full report on what we learn at NACE | CARS in our next edition. Until then, here are the latest updates from various COC activities:

Pre- and Post-Repair Vehicle Scanning

As reported last time, pre- and post-repair scanning (PPRS) is becoming more important in the course of collision repair to identify issues affecting the integrity and functionality of electronic control systems. Since our last report, Chrysler has issued a position statement on the subject that requires PPRS as part of its OEM-approved collision repair procedures.

Because many failures in computerized vehicle control systems may not trigger warning lights, it's a necessary step before starting any collision repairs to identify existing issues and, after the repairs are complete, to ensure the issues were corrected. The COC is working to help develop an industry-education process to address this as a safety issue, and the subject will be covered in-depth during the 90-minute panel discussion at NACE | CARS. Honda, Toyota and Chrysler have agreed to participate in this panel.

Replacement Part Reprogramming

In a related development, the COC is gathering input from ASA collision members on their experience with reprogramming needs during the collision repair process. Many parts have been identified that require some sort of recalibration process when replaced, including some cases when replacing a windshield or rearview mirror.

Most of those operations involve parts containing electronic components, such as cameras for lane monitoring systems found on some upscale models, but are being incorporated into more models up and down the scale by vehicle manufacturers. Although much of the information necessary for this recalibration process is available through the OEM service information websites, questions remain about the cost-effectiveness of equipping for this type of service when it involves a low number of vehicles annually.

The COC will continue to explore this issue and present periodic reports on our progress to ASA members and the industry at large.

Crash-Parts Work Group

The COC crash-parts work group continues to offer input and gather information from the field to address questions surrounding the crash-parts issue. Some of the issues being discussed are not new and involve areas such as parts quality assurance, certification programs and supply chain processes. Several COC members and ASA leadership have volunteered their time to help move the discussions forward to identify and prioritize the most pressing issues. Stay tuned for more on this process as it develops.

See You at NACE in Anaheim!

Both the MOC and COC will be well represented at the International Autobody Congress and Exposition (NACE) and the Congress of Automotive Repair and Service (CARS) show this year and can be identified with special ribbons on their badges. All of us look forward to meeting everyone planning to attend to take advantage of the networking and get your input on industry issues, technology and anything else that you want to share. Stop by ASA's Booth No. 645 or say hello during the welcome reception, on the show floor, or anywhere else you see us! See you in Anaheim!

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