



# AT-a-GLANCE



## WHO WE ARE

- Founded in 1972
- Provider lawyers' average tenure: 20 years
- 1.5 million families enrolled in our legal plans
- More than 1 million identity theft members with nearly 10,000 identities restored
- Operating in 49 U.S. states and four Canadian provinces
- More than 2 million member calls answered last year
- Since 2003, we've held an exclusive partnership with Kroll, the world's leading company in ID Theft consulting and restoration.

## THE FACTS

Identity theft was among the top consumer complaints filed with the Federal Trade Commission for 16 consecutive years.

—www.consumer.ftc.gov

More than 13 million, or nearly 60%, of all small businesses have experienced significant legal events in the past two years.

—DECISION ANALYST STUDY: THE LEGAL NEEDS OF SMALL BUSINESS

57 million full-time working Americans experienced at least one significant legal event in the past 12 months.

—THE LEGAL NEEDS OF AMERICAN FAMILIES STUDY LEGAL NEEDS STUDY

## BUSINESSES COUNT ON LEGALSHIELD & IDSHIELD

- More than 34,000 companies, large and small, provide voluntary benefits to their employees with LegalShield and IDShield
- Simplified implementation; no claim forms to file
- Easy maintenance procedures for administrators
- Over 47,000 Small Business members use the Legal Plan
- Three levels of legal protection for different sizes of small businesses

## DEFINITELY DIFFERENT

### PROPRIETARY NATIONWIDE NETWORK OF PROVIDER LAW FIRMS

Your on-call law firm is part of the LegalShield network of carefully selected, top-quality law firms. Each law firm is licensed in your state or province and dedicated to LegalShield members.

### SUPERIOR SERVICE

Our Provider Law Firms are paid in advance on a per capita basis, ensuring they are motivated to focus on providing good service to you, not billing you.

### QUALITY ASSURANCE

Our proprietary system provides daily, real-time, online monitoring of our Provider Law Firms, which enables continuous improvement of quality service.

### LEGALSHIELD + IDSHIELD

Providing a comprehensive solution when ID theft issues turn into legal issues.

### UNIQUE SERVICE

Our members only have to make one call to be connected with a lawyer, ensuring they know exactly who to call when a legal need arises.

### COMPREHENSIVE RESTORATION

With a Power of Attorney, Kroll will do everything necessary to restore your identity until all resolvable issues have been addressed.

### MONITORING WHAT MATTERS

We monitor your identity from every angle, not just your Social Security number, credit cards and bank accounts.

### SERVICE GUARANTEE

IDShield backs up its promise that it will do 'whatever it takes for as long as it takes' with a \$5 million service guarantee.

## MEMBERPERKS

Your LegalShield membership is simply amazing. And, in addition to the privileges that are already yours, we have added these **MEMBERPERKS** with hundreds of merchants and thousands of discounts. Members can access savings at both national and local companies on everyday purchases such as tickets, electronics, apparel, travel and more. **Members have the opportunity to save, on average, over \$2,000 per year. MEMBERPERKS can save you enough to pay for your membership for years to come!**

- APPAREL
- AUTOMOTIVE
- BEAUTY & FRAGRANCE
- BOOKS, MOVIES & MUSIC
- CELL PHONES
- ELECTRONICS
- FINANCE

- FLOWERS & GIFTS
- FOOD
- HEALTH & WELLNESS
- HOME & GARDEN
- HOME SERVICES
- INSURANCE & PROTECTION SERVICES
- JEWELRY & WATCHES

- OFFICE & BUSINESS
- PETS
- REAL ESTATE & MOVING SERVICES
- SPORTS & OUTDOORS
- TICKETS & ENTERTAINMENT SERVICES
- TOYS, KIDS & BABIES
- TRAVEL

# PORTFOLIO of SERVICES

PROVIDING POWERFUL BENEFITS • PROTECTING FAMILIES & BUSINESSES

## Check the Features You Want and Then Choose the Plan(s) for You

You've thought about it for years—do you finally want to complete your Will? Or do you want a lawyer to write a letter on your behalf? Or review a document for you before you sign? Are you interested in having a legal plan for your small business, or in guarding yourself against identity theft? Check, check, and check. **We have a plan for you.**



Sponsored Benefit Provider

## FOR INDIVIDUALS, FAMILIES AND EMPLOYEES

### LEGAL PLAN

Talk to a lawyer. No high hourly costs

- Family plan covers member, spouse and dependents
- Individual plan covers member (with no spouse/dependents/children)
- Standard will preparation
- Legal advice/consultation/representation
- Letters/phone calls on your behalf
- Legal document review
- Moving traffic violations
- Trial defense
- 24/7 emergency assistance
- Mobile App
- 25% Preferred member discount

### LEGAL PLAN ADD-ONS

Bolster the power of your legal plan

- Trial Defense Supplement—increased hours
- Home Business Supplement
  - For family owned and operated businesses, consultants or a rental property owner—and have no employees (other than immediate family members).
- Home Business Supplement+ GoSmallBiz.com
  - Business tools, training courses, business coaching, & unlimited business consulting

### IDSIELD<sup>SM</sup>

Coverage that will help protect against, and resolve, identity theft issues

- Family plan covers member, spouse, and up to eight minor dependents under the age of 18
- Individual plan covers member only
- Consultation/Advice
  - Identity theft advisor
  - Credit report review
  - Lost wallet protection
- Notifications
  - Data Breach Notifications
  - Identity Alert System
- Access
  - Monday through Friday 7 am-7 pm CT
  - 24/7/365 Emergency access to an IDShield<sup>SM</sup> Licensed Private Investigator for covered situations
- Security Monitoring
  - Black Market Web Surveillance
  - Credit Monitoring
  - Minor Identity Protection
- Identity Restoration
  - Licensed private investigators
  - \$5 Million Service guarantee



With our smartphone apps **MyLS, MyIDShield, & Ask LegalShield** members have answers to their legal questions and access to their plan benefits at the touch of a button.

## FOR YOUR SMALL BUSINESS

### SMALL BUSINESS PLAN\* (UP TO 100 EMPLOYEES)

Your business deserves affordable legal protection

- Covers for-profit, not publicly-traded businesses
- Legal consultation on unlimited business matters
- Contract and document review
- Debt collection assistance
- Legal correspondence
- Trial defense services
- GoSmallBiz.com available as add-on

## FOR COMMERCIAL DRIVERS

### COMMERCIAL DRIVERS LEGAL PLAN (CDLP)

Protects your ability to earn a living

- Covers licensed commercial drivers
- Assistance with moving violations
- Assistance with DOT violations
- Tragic accident assistance
- Advice on license reinstatement
- Assistance for minor personal injury/property damage

FOR MORE INFORMATION, PLEASE CONTACT YOUR INDEPENDENT ASSOCIATE:

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