



Automotive Service Association®

COLLISION OPS NEWS

A bimonthly news update from ASA's Collision Division.

March/April 2016



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**Recent activities of the ASA Collision Division
Operations Committee ...**

MFN Clauses Discussed in D.C.

Members of the ASA Collision Operations Committee (COC) met with legislators during the ASA Annual Meeting and Lobby Day in Washington, D.C., on April 27 to discuss ASA's position on Most Favored Nation (MFN) clauses included in some direct repair agreements. COC members attending the Annual Meeting also participated in a joint COC/MOC meeting to review issues on the agenda for 2016 that have the potential to affect both mechanical and collision repair segments.

The COC has finished the aluminum repair study in cooperation with the National Alliance of Paintless Dent Repair Technicians (NAPDRT). The final report is being reviewed and will be published as a free service to the industry on the ASA website when complete. The Reference Chart of Not-Included Operations When Installing LKQ Parts is also complete and will be published shortly.

Pre- and Post-Repair Vehicle Scanning

Pre- and post-repair scanning (PPRS) is becoming more important in the course of collision repair to identify issues affecting the integrity and functionality of electronic control systems. All OEMs state that vehicles have to be scanned after repair because many failures will not trigger warning lights. The COC believes that transparency is needed from the OEMs and insurers to get shops out of the middle of this issue, and it is working to help develop an industry education process to address this safety issue. A 90-minute panel discussion at NACE I CARS in August in Anaheim is scheduled to explore this issue in more detail. Honda, Toyota and Chrysler all have agreed to participate in this panel.

Crash Parts Work Group

The COC has responded to a request from Bob Redding, ASA's D.C. representative, to form a special crash parts work group to help in addressing the questions being raised surrounding this issue. The first conference call for the work group took place on Tuesday, April 5. Members included Scott Benavidez, Darrell Amberson,

Mike LeVasseur, Dan Stander, Roy Schnepfer and Bob Redding.

Training Package

The COC continues to explore the development of a list of training providers, along with a recommended training package for various positions, equipment, etc. Jeff Peevy, president of the Automotive Management Institute (AMi), is working with the committee to develop an AMi survey that will be used to gather the necessary data. The new AMi website will address that need and provide info on where and what type of training is available. COC members are participating in working committees for AMi to help identify needs and provide developmental input from the shop perspective.

Special Thanks and Welcome

The COC would not be able to continue addressing the leading issues in the Collision Repair Industry without the hard work and dedication of our volunteer members. Their help, guidance and counsel are instrumental in helping advance the collision repair industry. We are grateful for their service.

Finally, the entire COC welcomes Elissa Larremore, owner and CEO of CBS Collision in Shreveport, La., as our newest member. Elissa's knowledge and enthusiasm will add to our already great COC team. We look forward to working with her in 2016.

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