

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Pre- and Post-Repair System Scanning/September 15, 2016/
Reference: IPSB-16- 397

FRANKLIN, TN- INFINITI vehicles today have more technology and electrical components than ever before. Today, it is necessary in repair situations for the vehicle to have a pre- and post-repair system scan so that the repairer is informed of any trouble codes present, even in cases where there are no identifier lights on the dash. INFINITI model years 1996 and newer are able to be scanned by our CONSULT tool, and are subject to the requirements given within this statement.

A pre-repair system scan can identify items up front that are malfunctioning on a vehicle. This helps the repair facility to fully understand the scope of the collision repair, even before starting. The post-repair system scan will confirm that trouble items have been properly repaired and systems are calibrated, helping to ensure our customers' safety and satisfaction.

It is the stance of INFINITI, that **ALL** of our CONSULT compatible vehicles be scanned following a collision repair to help ensure the vehicles' systems are communicating properly with no trouble codes outstanding. It is also recommended that, where appropriate, a pre-repair scan also be completed for reasons mentioned above. The safety of our customers is our number one priority, and we believe these pre- and post-repair scans are more and more integral to a safe, quality repair. We ask the general repair industry to adhere to these strict guidelines going forward.

For additional information, please see service manual section "BCS".

Parts Warranty

INFINITI's New Vehicle Limited Warranty, and Limited Warranty on replacement parts do not apply to any parts other than genuine original equipment parts.

INFINITI will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than genuine replacement parts.