



Automotive Service Association®

COLLISION OPS NEWS

A bimonthly news update from ASA's Collision Division.

September/October 2015



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Recent activities of the ASA Collision Division Operations Committee ...

This has been a productive year for the Collision Division Operations Committee (COC). Since May, the COC has published two new information documents on the ASA website as a service to the industry. The first is the ASA Documented Collision Repair Operations and the second is the Reference Chart of Not-Included Operations When Installing New Replacement Parts.

The third volume in the series, a work in progress, bears the working title of Reference Chart of Not-Included Operations When Installing LKQ Replacement Parts. In addition, there are several other ongoing committee projects in various stages of completion.

Aluminum vs. Steel Research

We are continuing to move forward on the paintless dent removal (PDR) aluminum vs. steel project to identify the differences when performing minor dent repair on aluminum vs. steel body panels. Audi is willing to participate and is allowing us to use its training facility in Ashburn, Va., on Jan. 6-7, 2016, for video work in documenting the study.

We have had interest from insurers and the National Association of Paintless Dent Repair Technicians in this project, and we will be approaching I-CAR and Tech-Cor for any data they may have. The COC is also providing some questions to help illustrate the differences in the repair process and help with the study.

Touch Time Study

We have another project in the works to establish some hard data around touch time vs. rental time to see what the average is nationally.

Enterprise has provided information on its average rental times and has provided details on how it gathers and analyzes the data in its report. This study addresses recent questions raised about the difference in repair times for steel and aluminum, as it relates to minor dent

repair and PDR.

The results of the study will be made available free to the industry.

Fact-Finding on Trim Removal

The COC has begun a survey of paint manufacturers to gather the facts on two key questions regarding trim removal during the refinishing process.

1. What is your position relative to removing trim and components during the refinish of a panel?
2. If the trim or component is not removed during the refinish of a panel, would your company's warranty cover the repair in the event the clear coat or substrate delaminated?

Once the facts have been gathered, the COC will publish a guide that will be available free to the industry on the ASA website.

Training Package

The COC is exploring development of a list of training providers, along with a recommended training package for various positions, equipment, etc. Jeff Peevy, president of the Automotive Management Institute (AMI), is working with the committee to develop an AMI survey that will be used to gather the necessary data.

The new AMI website will address that need and provide info on where and what type of training is available. COC members are participating in working committees for AMI to help identify needs and provide developmental input from the shop perspective.

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